

## Agenda Item No. 9

### Short Life Group on Rural Response Times – Update paper

**Great Western Ambulance Joint Health Scrutiny Committee**  
29<sup>th</sup> January 2010

**Author:** Chair, Great Western Ambulance Joint Health Scrutiny Committee

#### **Purpose**

To update the Joint Health Scrutiny Committee on the progress of the Short Life Group.

#### **Recommendation**

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

- Comment on the **draft** Terms of Reference attached at Appendix 1, bearing in mind that the Group has not yet had the opportunity to meet and to discuss and agree these.
- Note the attached CFR update at Appendix 2.

### **1.0 Reasons**

- 1.1 The Great Western Ambulance Joint Health Scrutiny Committee meeting on 30<sup>th</sup> October 2009 agreed to establish a short life group to explore ways of improving performance in rural areas. The areas that were identified as being of particular concern, and would therefore form the remit of the work of the group, were Forest of Dean, Cotswold and Kennet (now part of Wiltshire Council).
- 1.2 The Committee agreed that one member from each of the three areas would participate in the Group, together with the appropriate officers from GWAS. The Committee requested that the Group provide a progress update to the next Committee meeting, on 29<sup>th</sup> January 2010.

### **2.0 Detail**

- 2.1 It was not possible to identify a suitable date for the Group to meet prior to the Christmas break, due to diary commitments. The first meeting was therefore scheduled to take place on January 13<sup>th</sup> but unfortunately adverse weather conditions led to this having to be cancelled at short notice. An alternative date is now being sought.

- 2.2 The proposed draft Terms of Reference for the Group is attached at Appendix 1. Members are reminded that the Group has not yet had the opportunity to discuss, amend and formally agree these.
- 2.3 Attached at Appendix 2 is a CFR update provided by GWAS, for information.

## **Background Papers and Appendices**

### *Appendices*

Appendix 1 – Draft Terms of Reference for Short Life Group on Rural Response Times

Appendix 2 – CFR Update – Indirect Resources Plan



## **Draft Terms of Reference Short Life Group on Ambulance Rural Response Times**

### **Authority**

The meeting has been established following a proposal at the Joint Overview & Scrutiny Committee (JHOSC)

### **Membership**

Membership of the group will consist of the following:

Keith Scott, Locality Director  
Simon Maggs, CFR Manager (Wiltshire)  
Kevin Dickens, CFR Manager (Gloucestershire)  
Terry Hale, Gloucestershire HOSC  
Sheila Jeffery, Gloucestershire HOSC  
Pip Ridout, Wiltshire HOSC

Other members of GWAS or the Joint HOSC will be asked to attend as required.

### **Frequency**

The group will meet on a monthly basis until the work has been completed.

### **Duties**

The purpose of the Group is to review Category A8 performance (this may need to be expanded to include other categories) in Cotswold, Forest of Dean and Kennet (within Wiltshire) in partnership with the Joint Health Overview & Scrutiny Committee (JHOSC). Action areas will be agreed from the first meeting.

The following are the desired outcomes from this short life working group:

- For joint understanding of ambulance response standard performance in rural areas.
- Joint understanding of the role of Emergency Care Practitioners (ECPs), Static Defibrillators, Public Assess Defibrillators, Co Responders, Community First Responders (CFRs), Charity Responders and Retained CFR schemes.

- Joint understanding of what improvements can be made to response standards in the rural areas.
- Have an agreed action plan that can be shared with the JHOSC.
- Joint understanding on how members of the JHOSC and the District Councils can be of assistance to the ambulance service to move the agreed action plan forward.

### **Reporting**

The group will report back to the Joint Overview & Scrutiny Committee (JHOSC)

### **Administrative arrangements**

GWAS will have responsibility to record the meetings and to produce updates for the Joint Overview & Scrutiny Committee (JHOSC)

Date: 17/11/09

Signed:

Chair:

## INDIRECT RESOURCES PLAN

Ref No	Locality	Initiatives	Sub Sections	Progress
1	Avon	Static defibrillators	Mall-Cribbs Causeway x 2	Trying to make contact since April 2009. Letter sent 17 December – still awaiting response.
			Asda - Longwell Green	Confirmed early in New Year that they will have defibs in their three stores at Longwell Green, Bedminster and Cribbs Causeway; work now in progress
			Bedminster Bristol Bus station	Declined to have a defib
			Bristol Zoo	Bristol Zoo confirmed they already have one. Now sourcing a further one for this site.
2	Avon	Volunteer Community First Responder Schemes	New CFR Scheme located in Clutton	Preliminary work ongoing. There is a scheme at Norton Marlward
			New CFR Scheme located in Pilning	CFR and staff responder at Pilning. Further work ongoing.
			New CFR Scheme located in Wick	CFR staff responder at Wick trying to recruit additional members
			New CFR Scheme located in Sneyd Park	2 CFRs at Westbury on Trym, which covers this area.
			New CFR Scheme located in Long Ashton	1 CFR recruited and waiting to go live. Awaiting CRB clearance – submitted 14/10/09 – HR chased.

3	Avon	Co Responder scheme/ Retained ambulance	Liase with Avon Fire & Rescue Service in the introduction of the Hampshire Co Responder model	The trust is now reviewing various models which are being trialled. Preferred models are being compiled.
4	Glos	Static defibrillators	Regents Arcade, Cheltenham x2	Security staff received training in November 2009. Equipment installed and all relevant information has been recorded on the CAD.
			The Quays Shopping Centre, Gloucester x2	Security staff received training in November 2009. Equipment installed and all relevant information has been recorded on the CAD.

Ref No	Locality	Initiatives	Sub Sections	Progress
			Sedbury Nursing Home, Sedbury	A meeting has been organised with Care Homes across Glos which takes place later in January where other nursing homes will also be discussed.
			Beechwood Arcade, Cheltenham x2	A meeting is being organised in January to facilitate the same process as the Regent Arcade and The Quays shopping centre.
			Cheltenham Doctors Surgery x2	SPOTDOC which covers the majority of Cheltenham's home visits in weekday afternoons is keen to take on board this initiative of carrying AED during their visits. A meeting has been organised for later this month.
			Gloucester Doctors Surgery x2	Rosebank Surgery is not as simple as SPOTDOC as they do not have one designated GP doing home visits in the afternoon. All the GPs visit their own patients so it is not practicable to offer this package.
			Bishops Cleeve School	Equipment now installed following a presentation evening held in November by Rotarians, GWAS and St John Ambulance. Equipment was presented to the school by Olly Morgan, Gloucester and England rugby player. This received local press coverage and the British Heart Foundation will also be including it in their national publication 'Saving Lives'
			Gloucester City Council	They have approached the trust to locate an AED in the reception area of their main Council Offices.

Ref No	Locality	Initiatives	Sub Sections	Progress
			Winchcombe School	Rotarians, GWAS and St John Ambulance have agreed to support an AED at Winchcombe comprehensive school. This location is used 7 days a week as well as school days for events in the local community. The AED and training will be funded by the Rotarians.
5	Glos	Volunteer Community First Responder Schemes	Introduction of Stroud District Council Warden response scheme in Cam, Dursley, Nailsworth, Berkeley, Sharpness, Painswick, Wotton under Edge and Kingswood	This initiative with Stroud DC is continuing to work well. We will be installing further PDA cradles into the remaining community warden cars.
			New CFR scheme located in Blockley	This CFR unit is now live and is benefiting patients in the Blockley community.
			New CFR scheme located in West Subedge	This CFR unit is now live and is benefiting patients in the Weston Sudedge community.
			Improve CFR scheme located in Bourton on the Water	Reviewing the type of scheme that we use in this area, following poor uptake of CFRs
			New CFR schemes located in Moreton-in-Marsh, Chipping Campden and Mickleton	Moreton-in-the-Marsh - the CFR unit is now live and is benefiting patients in the Moreton-in-the Marsh community. Chipping Campden & Mickleton – the Assistant Chief Executive of the Gloucestershire Rural Community Council is keen to support CFRs in these areas. An article will appear in their publication later this month advertising for volunteers in these communities.



Ref No	Locality	Initiatives	Sub Sections	Progress
			<p>Improve CFR schemes in Newent and surrounding communities:</p> <p>Newent Dymock Kempley</p>	<p>Newent – CFR scheme in this area. We are reviewing the feasibility of a 24/7 model. Dymock/Kempley - CFR units are now live and are benefiting patients in these communities.</p>
			New CFR scheme located in Cirencester and local communities	CFR units are now live and are benefiting patients in the these communities
			New CFR scheme located in Bussage	Work ongoing in this area
			New CFR scheme located in Winchcombe	Following support from Winchcombe Town Council, an information evening was held where interested members of the community received a presentation on community responding. Following this, 14 people completed application forms to become community responders. A training course has been organised and will be delivered mid February 2009.
			General improvement to membership in all schemes	Training courses have taken place throughout the last 12 months to underpin our existing units across Gloucestershire.
6	Glos	Co Responder scheme/ Retained ambulance	<p>Liaise with Gloucestershire Fire &amp; Rescue Service in the introduction of the Hampshire Co Responder model</p> <p>Fairford &amp; Lechlade</p>	<p>The trust is now reviewing various models which are being trialled. Preferred models are being compiled.</p> <p>A trial is currently in progress, in partnership with St John, operating 24/7 using a GWAS vehicle, This scheme is being evaluated.</p>

Ref No	Locality	Initiatives	Sub Sections	Progress
7	Wilts	Static defibrillators	Order of St Johns Trust Care Home - Amesbury	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
			Order of St Johns Trust Care Home - Malmesbury	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
			Order of St Johns Trust Care Home - Marlborough	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
			Order of St Johns Trust Care Home - Westbury	Contact made with Home Manager, who referred to Regional Manager but no contact made to date. Contact now been made with St John Ambulance to see if they can progress this further.
8		Volunteer Community First Responder Schemes	New CFR scheme located in Chippenham	Up and running September 2009
			New CFR scheme located in Bromham	Up and running October 2009
			New CFR scheme located in Colerne	Up and running October 2009
			New CFR scheme located in Peasedown St John	Ongoing. Nothing to report

Ref No	Locality	Initiatives	Sub Sections	Progress
			New CFR scheme located in Redlynch	Whiteparish CFR schemes have been recruiting in area for the last year through parish council adverts and open days. We are still unable to recruit.
			New CFR scheme located in Mere	Fire co-responding. Posters put up for CFR volunteers. No responses to date
			New CFR scheme located in Chisledon	Some interest expressed. Paperwork sent out. Awaiting return.
			New CFR scheme located in Little Chevrell	Posters put up in the village. No interest expressed.
			New CFR scheme located in Shrivenham/Watchfield	Contact made with Dr Blair from Army Academy at Shrivenham. He will canvass volunteers. Awaiting update.
9	Wilts	Co Responder scheme/ Retained ambulance	Liaise with Wiltshire Fire & Rescue Service in the introduction of the Hampshire Co Responder model	The trust is now reviewing various models that are being trialled. The preferred models are being compiled.
			Calne 24/7 Retained type CFR scheme	The Calne scheme has been operational for the past 3 months. During this period they have attended 77 life threatening calls, reaching 72 within 8 minutes. The details of the scheme now require finalising.
			Westbury 24/7 Retained type CFR scheme	This is in the early stages, however, is operational and making an impact. Further development required.

Note:- The above dates and schemes are subject to there being cooperation from other organisations and being able to recruit sufficient volunteers (CFRs).